

Discrimination is Against the Law

Plastic Surgery Group of Rochester complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Plastic Surgery Group of Rochester does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Plastic Surgery Group of Rochester:

Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

Provides free language services to people whose primary language is not English, such as: Qualified interpreters

If you need these services, contact our office at (585) 922-5840.

If you believe that the Plastic Surgery Group of Rochester has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Gail Edwards, 360 Linden Oaks, Ste. 310

Rochester, NY 14625.

Fax: (585) 586-7558

Phone: (585) 922-5840

You can file a grievance in person, by mail or fax.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.